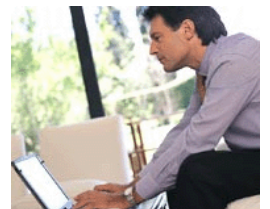


This Payment Alerts manual of ABN AMRO Internet Banking describes how to define, modify, send and view payment alerts.

### Contents



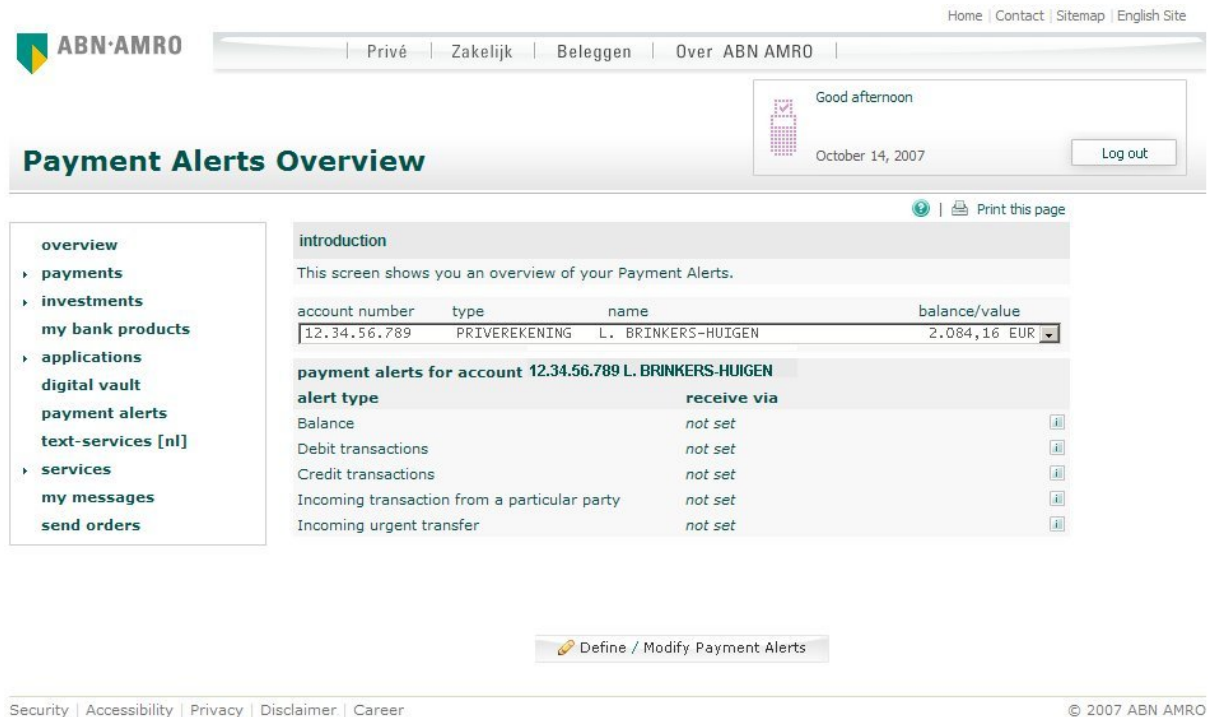
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### Define and Modify Payment Alerts

You can set, change and delete payment alerts via payment alerts. You can define and modify payment alerts for accounts that you are authorised to use.

- Choose **payment alerts** from the menu at the left of the screen. The **Payment Alert Overview** screen will appear.



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Privé | Zakelijk | Beleggen | Over ABN AMRO

Good afternoon  
October 14, 2007  
Log out

### Payment Alerts Overview

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- overview
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- investments
- my bank products
- applications
- digital vault
- payment alerts
- text-services [nl]
- services
- my messages
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#### introduction

This screen shows you an overview of your Payment Alerts.

account number	type	name	balance/value
12.34.56.789	PRIVEREKENING	L. BRINKERS-HUIGEN	2.084,16 EUR

#### payment alerts for account 12.34.56.789 L. BRINKERS-HUIGEN

alert type	receive via
Balance	not set
Debit transactions	not set
Credit transactions	not set
Incoming transaction from a particular party	not set
Incoming urgent transfer	not set

Define / Modify Payment Alerts

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### introduction

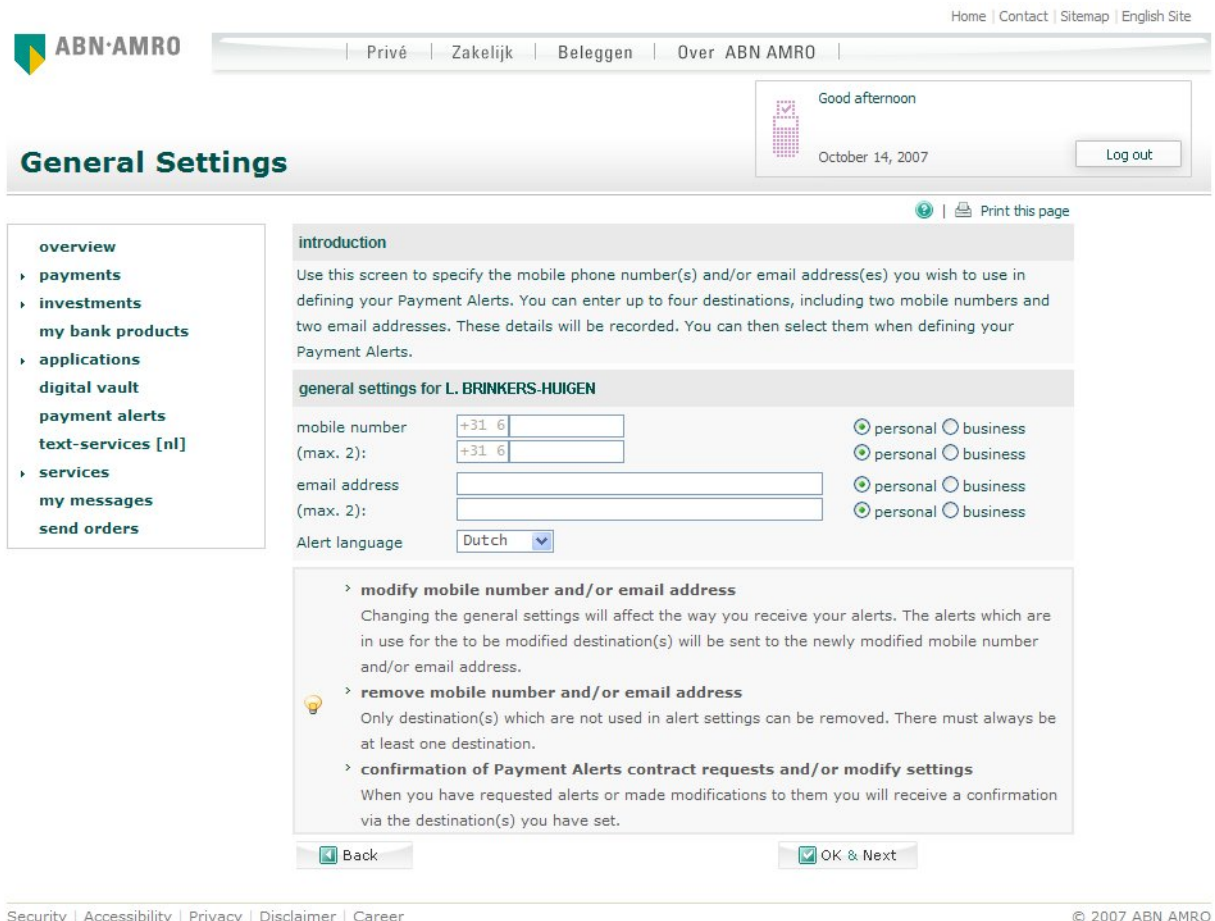
You are presented with an overview of your existing alerts for the selected account number.

- Click **define/modify Payment Alerts** at the bottom of the screen. The **General Settings** screen will appear

## General Settings

The General Settings screen appears:

- 1 When you start up the Payment Alerts option the first time;
- 2 When you start up the Payment Alerts option any other time AND you did not define payment alerts yet.



The screenshot shows the ABN-AMRO internet banking interface. At the top, there's a navigation bar with links: Home, Contact, Sitemap, English Site. Below this, a secondary bar contains: Privé, Zakelijk, Beleggen, Over ABN AMRO. The main header area displays "Good afternoon" and the date "October 14, 2007", with a "Log out" button. The page title is "General Settings". On the left is a sidebar menu with options: overview, payments, investments, my bank products, applications, digital vault, payment alerts (selected), text-services [nl], services, my messages, and send orders. The main content area is titled "introduction" and explains the purpose of the screen. Below this is a section "general settings for L. BRINKERS-HUIGEN" containing input fields for mobile number (with a "+31 6" prefix), email address, and a dropdown for alert language (set to "Dutch"). Each input field has a "personal" or "business" radio button. At the bottom of the main content area are three expandable sections: "modify mobile number and/or email address", "remove mobile number and/or email address" (marked with a lightbulb icon), and "confirmation of Payment Alerts contract requests and/or modify settings". At the very bottom of the page are links for Security, Accessibility, Privacy, Disclaimer, and Career, along with the copyright notice "© 2007 ABN AMRO".

This is the first of 5 screens in which you enter and confirm the data of a payment alert. In this screen you enter, change or delete the destination(s) that you wish to use when setting your alerts.

### introduction

You can add, change or delete mobile telephone number(s) and/or email addresses on this screen. You can enter up to four destinations, and must enter at least one destination. You may not enter more than two mobile telephone numbers and two email addresses.

### general settings for <name>

You can receive alerts via the following media:

#### mobile number

Enter, change or delete the mobile telephone number.

#### email address

Enter, change or delete the email address.

**alert language**

Select the language in which you want to receive your alerts.

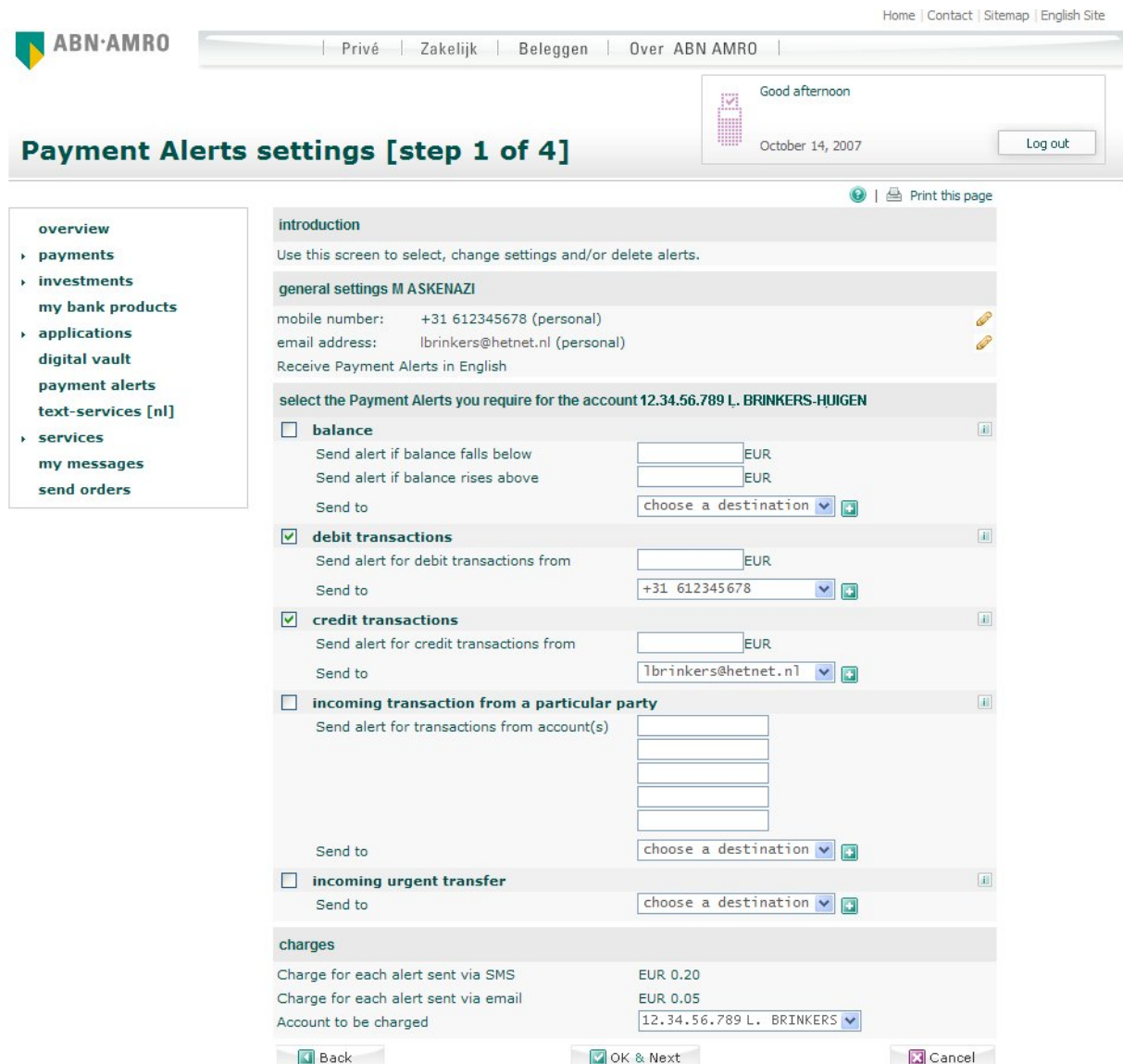
- Click **back** at the bottom of the screen to return to the **Payment Alert Overview** screen.
- Click **ok** to confirm your general settings and continue setting your alerts in the screen **Payment Alert Settings (step 1 of 4)**.



Your (alert) settings are only stored if you have used your e.identifier **and** your instructions have been confirmed. Destinations that are not linked to a specific alert will not be stored.

### Payment Alerts Settings (step 1 of 4)

- After clicking **OK** in the **General Settings** screen the **Payment Alert Settings (step 1 of 4)** screen will appear:



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### Payment Alerts settings [step 1 of 4]

Print this page

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- my bank products
- applications
- digital vault
- payment alerts
- text-services [nl]
- services
- my messages
- send orders

#### introduction

Use this screen to select, change settings and/or delete alerts.

#### general settings M ASKENAZI

mobile number: +31 612345678 (personal)  
email address: lbrinkers@hetnet.nl (personal)  
Receive Payment Alerts in English

#### select the Payment Alerts you require for the account 12.34.56.789 L. BRINKERS-HUIGEN

☐ **balance**

Send alert if balance falls below  EUR  
Send alert if balance rises above  EUR  
Send to  choose a destination

☒ **debit transactions**

Send alert for debit transactions from  EUR  
Send to  +31 612345678

☒ **credit transactions**

Send alert for credit transactions from  EUR  
Send to  lbrinkers@hetnet.nl

☐ **incoming transaction from a particular party**

Send alert for transactions from account(s)   
  
  
  
  
Send to  choose a destination

☐ **incoming urgent transfer**

Send to  choose a destination

#### charges

Charge for each alert sent via SMS EUR 0.20  
Charge for each alert sent via email EUR 0.05  
Account to be charged  12.34.56.789 L. BRINKERS

Back OK & Next Cancel

#### introduction

This screen allows you to view and modify the alert (settings) for a given account.

#### general settings for <name>

This section provides an overview of your given destinations. Click the  button to change the general setting.

#### select the Payment Alerts you require for the account <number> <name>

Use this functionality to select the alerts that you wish to set, change or remove. Enter an amount and choose the destination where you wish to receive the alert. By using the **+** buttons you can enter a second destination.



**balance**

*send alert if balance falls below:*

An alert will be sent if a debit transaction causes your balance to fall below the given amount.

*send alert if balance rises above:*

An alert will be sent if a credit transaction causes your balance to rise above the given amount.

**debit transactions**

An alert will be sent if a debit transaction greater or equal to the given amount is processed on your account.

**credit transactions**

An alert will be sent if a credit transaction greater or equal to the given amount is received on your account.

**incoming transaction from a particular party**

Enter up to 5 account numbers. An alert will be sent whenever a credit transaction from one of these 5 accounts is received.

**incoming urgent transfer**

An alert will be sent if an urgent transfer is received on your account.

**charges**

This section shows the charges for alerts received by email and/or SMS.

**account to be charged**

The account on which charges will be debited. The account will also be used to debit charges in relation to the products SMS Balance, Price Alert and/or Digital Vault services.

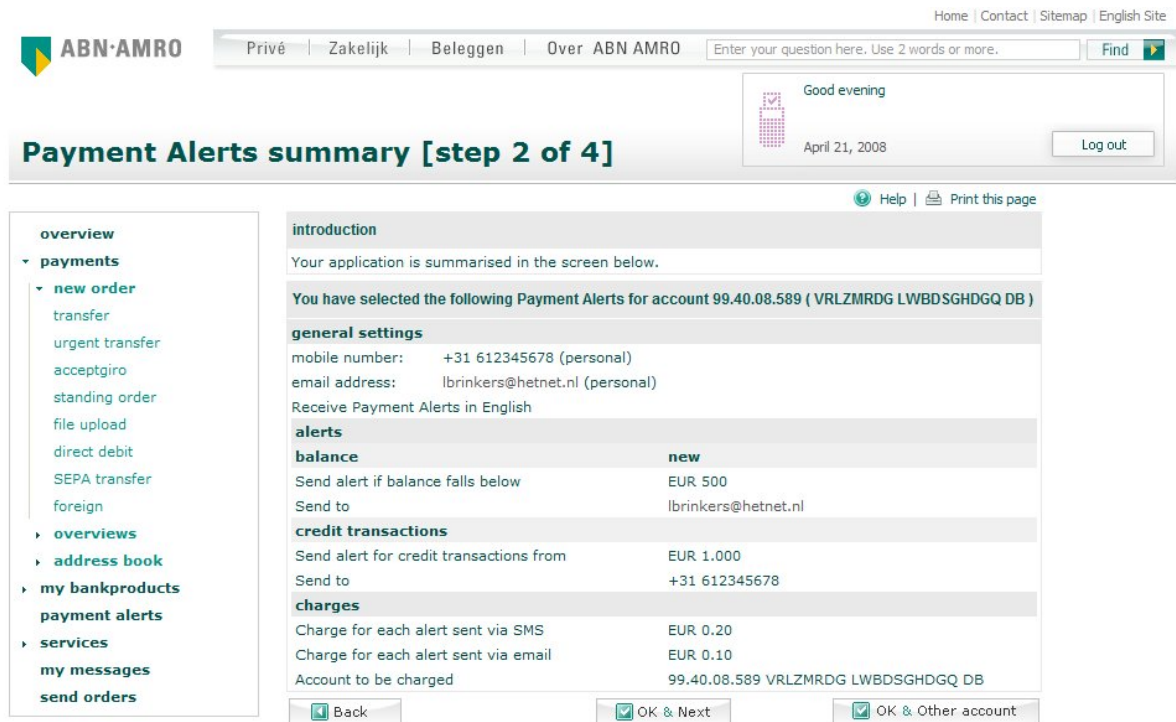
- Click **back** at the bottom of the screen to return to the **General Settings** screen.
- Click **ok & next** to confirm your payment alerts settings and continue setting your alert (settings) in the **Payment Alert Summary (step 2 of 4)** screen.
- Click **cancel** to cancel your changes/settings and return to your personal Internet Banking Welcome page. Any changes that have been entered will be cancelled.



Your (alert) settings are only stored if you have used your e.identifier **and** your instructions have been confirmed. Destinations that are not linked to a specific alert will not be stored.

### Payment Alerts Summary (step 2 of 4)

- After clicking **OK & Next** in the **Payment Alert Settings (step 1 of 4)** screen the **Payment Alert Summary (step 2 of 4)** screen will appear:



#### introduction

This screen provides an overview of your alert (settings) for one account.

#### you have selected the following Payment Alerts for account <number> <name>

This section provides an overview of your given destinations.

#### alerts

This section shows all the alerting settings for this account.

#### charges

This section shows the charges for alerts received by email and/or SMS.

#### account to be charged

The account on which charges will be debited. The account will also be used to debit charges in relation to the products SMS Balance, Price Alert and/or Digital Vault services.

- Click **Back** at the bottom of the screen to return to the **Payment Alert Settings (step 1 of 4)** screen.

- Click **OK & Next** to confirm your payment alerts settings and continue setting your alert (settings) in the **ABN AMRO Payment Alert general terms and conditions (step 3 of 4)** screen.
- Click **ok & other account** to set, change and/or delete payment alerts for another account number. You return to the payment alerts overview. Although your (alert) settings will be retained, they have not yet been stored.

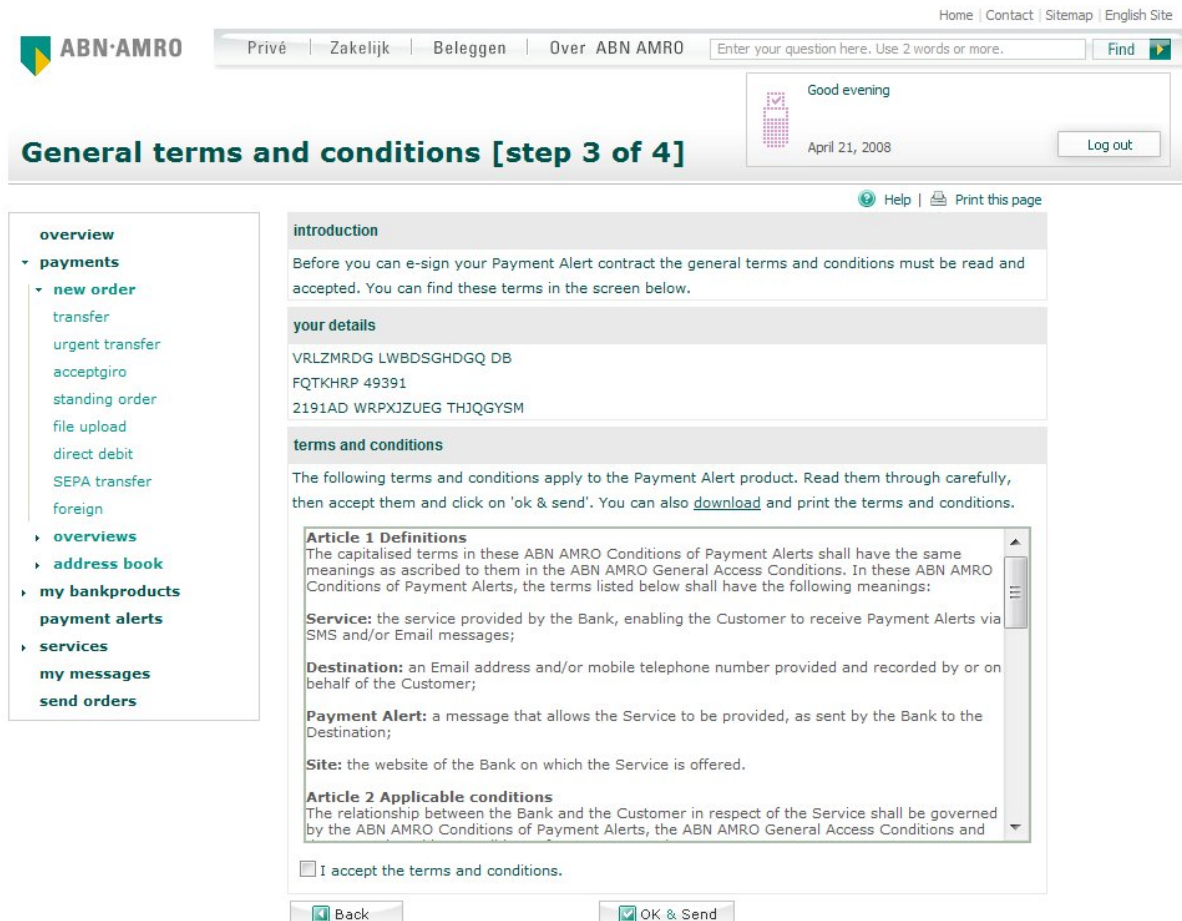


Your (alert) settings are only stored if you have used your e.identifier **and** your instructions have been confirmed. Destinations that are not linked to a specific alert will not be stored.



### Payment Alerts Terms and Conditions (step 3 of 4)

- After clicking **ok & next** in the **Payment Alert Summary (step 2 of 4)** screen, the **AMRO Payment Alert general terms and conditions (step 3 of 4)** screen will appear:



#### introduction

This screen shows the Terms and Conditions relevant for Payment Alerts. Read these and agree to them to continue with the setup.

#### your details

This section provides an overview with the name, address and city of residence of the account holder.

#### terms and conditions

This section shows all the terms and conditions that apply to ABN AMRO payment alerts. Note that you can download and subsequently print the terms and conditions by clicking **download**.

#### I accept the terms and conditions

The check box is **unchecked** by default.

- Click the check box.
- Click **back** at the bottom of the screen to return to the **Payment Alert Summary (step 2 of 4)** screen.

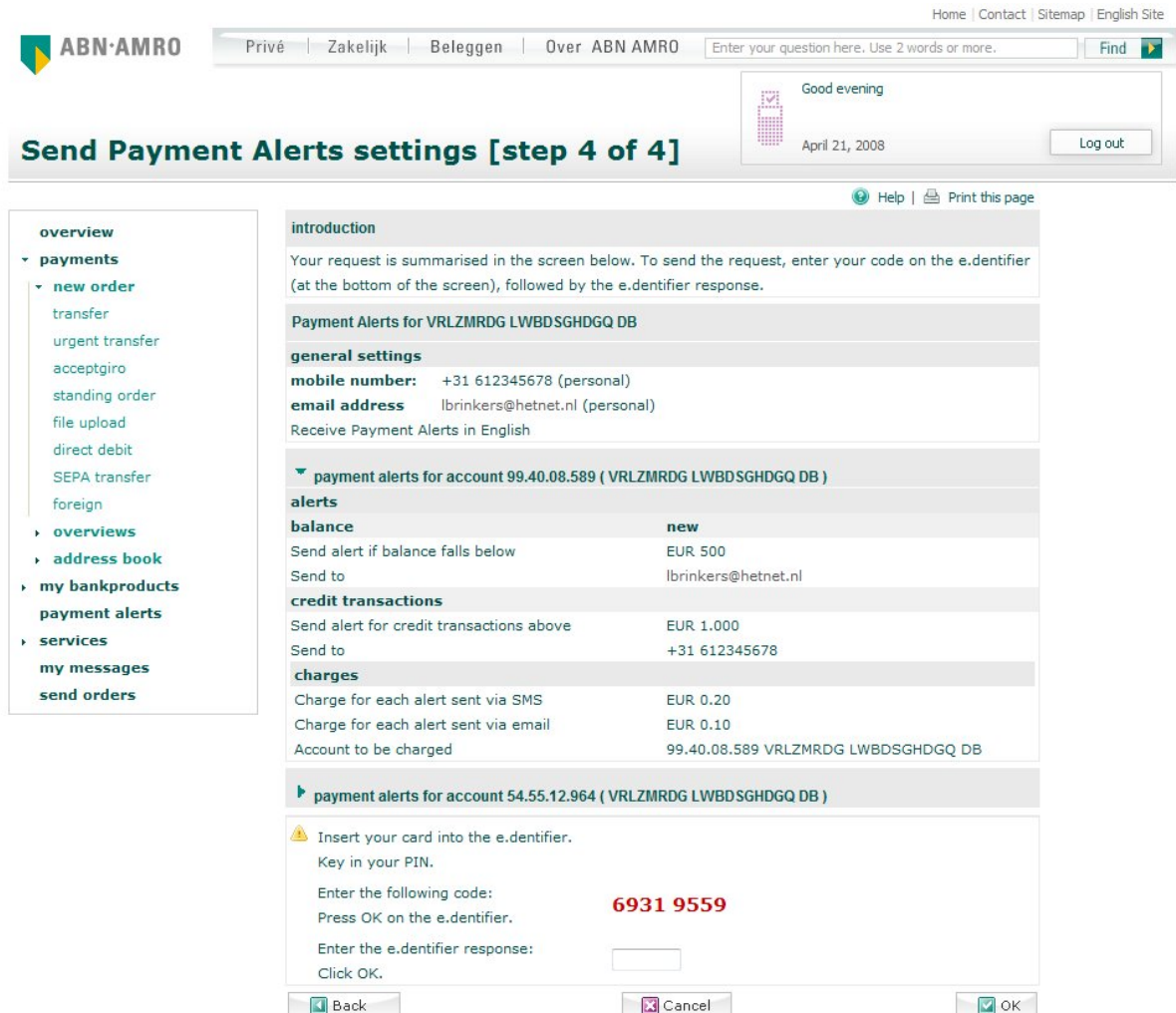
- Click **ok & next** to confirm that you agree with the ABN AMRO terms and conditions for payment alerts. You will be prompted with the **Send Payment Alert settings (step 4 of 4)** screen.



Your (alert) settings are only stored if you have used your e.identifier **and** your instructions have been confirmed. Destinations that are not linked to a specific alert will not be stored.

### Payment Alerts Send (step 4 of 4)

- After clicking **ok & next** in the **AMRO Payment Alert general terms and conditions (step 3 of 4)** screen the **Send Payment Alert settings (step 4 of 4)** screen will appear:



The screenshot shows the 'Send Payment Alerts settings [step 4 of 4]' screen. The top navigation bar includes links for 'Privé', 'Zakelijk', 'Beleggen', and 'Over ABN AMRO'. A search bar is present with the text 'Enter your question here. Use 2 words or more.' and a 'Find' button. The user's name 'Good evening' and the date 'April 21, 2008' are displayed, along with a 'Log out' button. The main content area is titled 'Send Payment Alerts settings [step 4 of 4]' and includes a 'Help' link and a 'Print this page' button. On the left, a sidebar menu lists various services: 'overview', 'payments' (with sub-items like 'new order', 'transfer', 'urgent transfer', 'acceptgiro', 'standing order', 'file upload', 'direct debit', 'SEPA transfer', 'foreign'), 'overviews', 'address book', 'my bankproducts', 'payment alerts', 'services', 'my messages', and 'send orders'. The main content area is divided into sections: 'introduction' (explaining the request summary and e.dentifier code), 'Payment Alerts for VRLZMRDG LWBDSGHDGQ DB', 'general settings' (showing mobile number +31 612345678 and email address lbrinkers@hetnet.nl), and 'payment alerts for account 99.40.08.589 ( VRLZMRDG LWBDSGHDGQ DB )'. This section includes a table of alert settings for balance, credit transactions, and charges. At the bottom, there is a section for 'payment alerts for account 54.55.12.964 ( VRLZMRDG LWBDSGHDGQ DB )' with instructions to insert a card into the e.dentifier, key in a PIN, and enter a code (6931 9559). The screen concludes with 'Back', 'Cancel', and 'OK' buttons.

#### introduction

This screen contains an overview of all your alert settings for all accounts. You can confirm these with the e.dentifier2.

#### payment alerts for <name account holder>

##### general settings

This section provides an overview of your given destinations.

#### payment alerts for <account number> <account holder name>

##### alerts

This section shows all the alerting settings for this account.

### charges

Shows the charges for alerts received by email and/or SMS. This section also displays the *account to be charged*, the account on which charges will be debited. The account will also be used to debit charges in relation to the products SMS Balance, Price Alert and/or Digital Vault services.

### e-dentifier

This section shows the instructions for the e.dentifier.

Depending on the e.dentifier used to log on, the instructions for the e.dentifier, the unconnected e.dentifier2 or the connected e.dentifier2 appear.

The screen shown above displays the instructions for the e.dentifier.

Below are the instructions for the unconnected and connected e.dentifier2.

#### unconnected e.dentifier2


##### on your e.dentifier2

- > Insert your card
- > Press **2** Send transact.
- > Enter your PIN
- > Press **OK**
- > Enter the following code **9793 5004**
- > Press **OK**
- > A response is shown



Enter the response

Click on OK & Send at the bottom of the screen.

 Back

 Cancel


 OK & Send

#### connected e.dentifier2

##### on your e.dentifier2

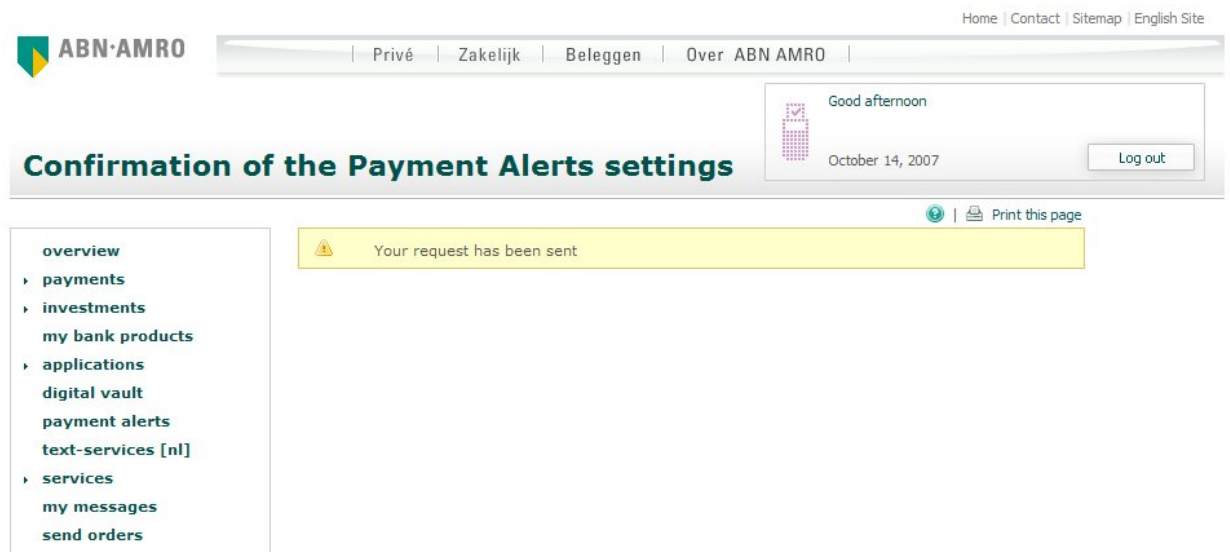
- > Insert your card
- > Enter your PIN
- > Press **OK**
- > Check the contents of the contract
- > Confirm with **OK** to send the task(s)



 Back

- Click **back** at the bottom of the screen to return to the **AMRO Payment Alert general terms and conditions (step 3 of 4)** screen.
- Click **cancel** on your screen or, when in connected mode, press **C** on your e.dentifier2 to return to your personal Internet Banking welcome page. Any changes that have been entered will be cancelled.
- Follow the instructions on the screen (e.dentifier / e.dentifier2 (un)connected) to confirm the settings.

- The Confirmation of the Payment Alerts settings screen appears:

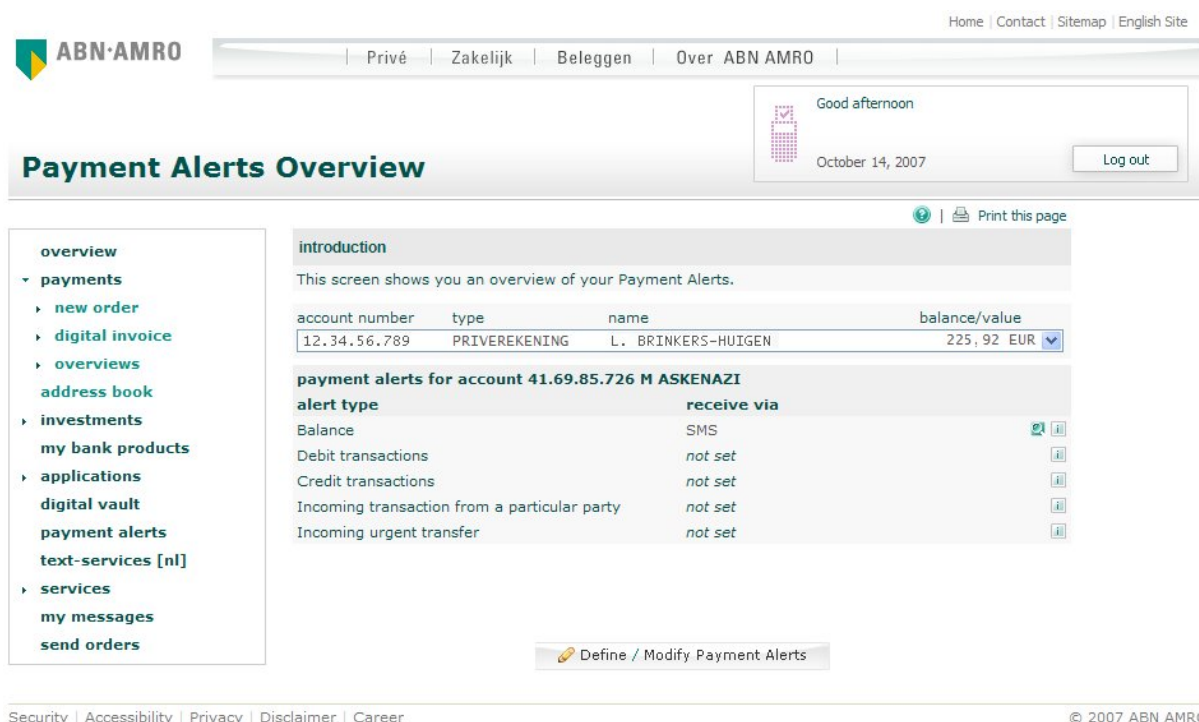


The screenshot shows the ABN-AMRO internet banking interface. At the top, there is a navigation bar with links: Home | Contact | Sitemap | English Site. Below this is a secondary navigation bar with links: Privé | Zakelijk | Beleggen | Over ABN AMRO. The main header area displays the ABN-AMRO logo, a greeting 'Good afternoon' with a calendar icon, the date 'October 14, 2007', and a 'Log out' button. The main content area is titled 'Confirmation of the Payment Alerts settings'. On the left is a sidebar menu with the following items: overview, payments, investments, my bank products, applications, digital vault, payment alerts, text-services [nl], services, my messages, and send orders. A yellow message box at the top of the main content area states: 'Your request has been sent'. At the bottom right of the main content area, there is a 'Print this page' link. The footer contains links: Security | Accessibility | Privacy | Disclaimer | Career, and a copyright notice: © 2007 ABN AMRO.

## Payment Alerts Overview and Details

You can view your existing alerts per account number and zoom in on the details of a payment alert for the selected account number.

- Choose **payment alerts** from the menu at the left of the screen. The **Payment Alerts Overview** screen will appear.



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### Payment Alerts Overview

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**introduction**

This screen shows you an overview of your Payment Alerts.

account number	type	name	balance/value
12.34.56.789	PRIVEREKENING	L. BRINKERS-HUIGEN	225,92 EUR

**payment alerts for account 41.69.85.726 M ASKENAZI**

alert type	receive via
Balance	SMS
Debit transactions	not set
Credit transactions	not set
Incoming transaction from a particular party	not set
Incoming urgent transfer	not set

Define / Modify Payment Alerts

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### introduction

This screen displays which payment alerts are set or not for the selected account number.

#### Account number

Use this option to select the account number for which you wish to receive payment alerts.

### payment alerts for <account number> <name account holder>

#### alert type      receive via

This section provides an overview of the payment alerts set for the selected account and the given destinations.

#### Balance above / below

You will be sent an alert if your balance falls below or exceeds the limit specified by you.

#### debits

You will be sent an alert if a debit is made that matches or exceeds the limit specified by you.

#### credits

You will be sent an alert if a credit is received that matches or exceeds the limit specified by you.


#### incoming transaction from a particular party

You will be sent an alert if a payment is received from a party specified by you (account number).




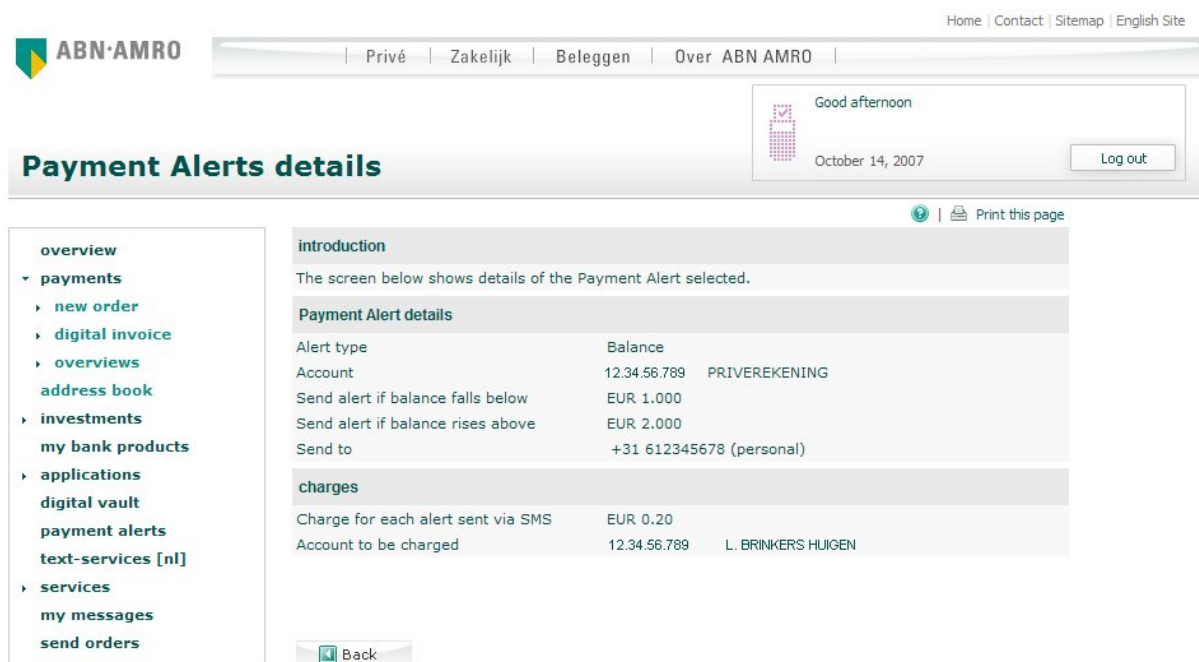
#### advice of incoming urgent transfer

You will be sent an alert if an urgent transfer has been credited to your account.

- Click **define / modify Payment Alerts** to set, change or delete alerts.
- For more information about the payment alert types click the information icon  alongside the alert.

#### View Payment Alert details

- For details of your current settings, click the magnifier glass icon  alongside the alert.  
The **Payment Alerts details** screen will appear:



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### Payment Alerts details

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#### introduction

The screen below shows details of the Payment Alert selected.

#### Payment Alert details

Alert type	Balance
Account	12.34.56.789 PRIVEREKENING
Send alert if balance falls below	EUR 1.000
Send alert if balance rises above	EUR 2.000
Send to	+31 612345678 (personal)

#### charges

Charge for each alert sent via SMS	EUR 0.20
Account to be charged	12.34.56.789 L. BRINKERS HUIGEN

Back

#### introduction

This screen displays the details of the payment alert type selected.

#### payment alert details

This section provides an overview of the alert selected.

#### charges

This section shows the charges for alerts received by email and/or SMS.

#### account to be charged

The account on which charges will be debited. The account will also be used to debit charges in relation to the products SMS Balance, Price Alert and/or Digital Vault services.

- Click **back** at the bottom of the screen to return to the **Payment Alerts Overview** screen.